



WATERFRONT

INSULAR HOTEL
D A V A O



Waterfront Insular Hotel Davao is the only hotel-resort in Davao City that has a view of the Island Garden City of Samal and Davao Gulf. It is within easy reach of key business, commercial and shopping districts and just 15 minutes away from Francisco Bangoy International Airport.

The Hotel is comprised of four low-rise buildings with 159 guestrooms and suite:

- 54 Standard Rooms
- 48 Deluxe Rooms
- 51 Deluxe Premium Rooms
- 2 Junior Suites
- 3 Executive Suites
- 1 Presidential Suite

All the guest rooms are fully equipped with amenities including:

- Flat screen TV with in-house movie channels and cable
- Mini-bar
- 24 hours room service
- Complimentary access to the swimming pool
- Hair dryer
- Coffee/Tea Facility



Restaurant and Bar

RESTAURANT	CUISINE	LOCATION	HOURS OF OPERATION
Café Uno	International Buffet Spread	Lobby Area	Breakfast: 6:00AM to 10:00AM Lunch: 11:30AM to 2:30PM Ala Carte: 10:00AM to 9:00PM
	Weekend Buffet	Lobby Area	Lunch: 11:30AM to 2:30PM Dinner: 6:00PM to 9:30PM
Pizzaiolo	Pizza, Cakes, and Pastries	Lobby Area	10:00AM to 10:00PM
Vinta Bar	Entertainment Bar	Lobby Area	Thursday-Saturday 5:00PM to 12:00MN
Pool Aquarius	Shakes & Snacks	Garden Area	10:00AM to 10:00PM
La Parilla	Grill Restaurant	Garden Area	Weekend 5:00PM to 10:00PM





Services and Facilities

POOL AQUARIUS

Dig into some snacks to go with refreshing juices and cocktails while dipping in the pool or basking in the sun.

Open daily from 8:00AM to 10:00PM and on Wednesday from 1:00PM to 10:00PM.

IN-ROOM MASSAGE THERAPY SERVICE

Therapy massages in the comfort of your room. Open daily 1:00PM to 12:00AM.

Car Rental Service

Clinic

Laundry Service

Wireless Access in all Food & Beverage outlets

Central Reservations Office: 1-800-10-WFRONT8 (9376688)





Banquet and Convention Center

Specifically designed to adapt to any event size and purpose, Waterfront Insular Hotel Davao is considered as the ideal venue for any type of function, whether indoor or outdoor.

Function Rooms with Collapsible Walls
Indoor Function Rooms

GRAND AGILA BALLROOM

Capacity : Theater – 400 pax
Banquet – 250 pax
Classroom – 250 pax

KALAW

Capacity : Theater – 150 pax
Banquet – 120 pax
Classroom – 120 pax

LAWIN

Capacity : Theater – 80 pax
Banquet – 70 pax
Classroom – 70 pax

KUWAGO 1

Capacity : Theater – 50 pax
Banquet – 40 pax
Classroom – 40 pax

KUWAGO 2

Capacity : Theater – 40 pax
Banquet – 25 pax
Classroom – 25 pax

Outdoor Function Room

GARDEN PAVILION

Dimension – 30m x 40m
Area – 1,200 sq. m

Capacity : Theater – 1,500 pax
Banquet – 800 pax
Classroom – 800 pax

Facilities

Fixed and Mobile Grand Performance Stage
Audio and Video Equipment
Professional Team to Assist in Exhibition Set-Up
Wi-Fi Internet Access in all Guest Rooms and Restaurant
For Conventions and Events Inquiries, please contact local 8206.



Services

COMPUTER PRINTING

Black & White P 50.00 per page

PHOTOCOPY

Black & White A4 Size P 7.50 per page

Scanning of photographs and documents P 100.00 per piece or document



Audio Visual Equipment

LCD Projector with screen P 5,000.00 per day

*Rate is subject to change without prior notice.

KUWAGO 1 (4 hours) P 8,500.00 (8 hours) P 15,000.00 per day

KUWAGO 2 (4 hours) P 8,500.00 (8 hours) P 15,000.00 per day

General Information

SHUTTLE SERVICE

SM Lanang Premier and Abreeza Ayala Mall

ELECTRIC OUTLETS

Outlets in your room supply 220V. Similar outlets of 220V are on the wall by the dresser table.

AIRCONDITION

All guest rooms are equipped with individual air conditioning with thermostat conveniently located on the wall, allowing easy room temperature control.

OPERATOR ASSISTANCE

If you do not want to receive calls, you may make arrangements with the telephone operator. Should you receive nuisance calls, please notify the telephone operator immediately. Do not leave your phone or receiver off the hook.



Telephone Directory

Hotel guest rooms are provided with an advanced telephone system that makes local or international calls fast, simple, and easy

DIRECTORY OF SERVICE

DIAL

Operator	0
Information / Front Desk	1 / 8101 / 8102
Billing / Cashier	8103
Bell Section / Concierge	8104
Room Maid / Laundry	5 / 8501
Room Service	6 / 8707
NDD & IDD	7
Outside Line	9

All guest room & suites are equipped with NDD and IDD lines
if you receive nuisance calls, please notify the telephone operator or Front Desk immediately.
For your convenience, your incoming calls may be screened. Please make arrangement with our Telephone Operator.

Do not leave the phone off the hook or receive. If you do, our security personnel will check on you just to make sure everything is alright. If you do not want to receive any calls, please inform the operator.

Hotel Directory

SERVICES

DIAL

Banquet Service	8708
Massage	8870
Clinic	8303
Credit & Collection	8403
Currency Exchange	8103
Front Office / Cashier	8103
EMERGENCY	1 / 8102
Equipment Rental	8802
Food & Beverage Office	8600 / 8601
Front Desk / Reception	1 / 8102
Sales & Marketing	8200 / 8205
Paging Counter	8104

RESTUARANTS & BARS

DIAL

• Café Uno	
• Pizzaiolo	8704
• La Parilla	8701
• Vinta Bar	8702
• Pool Aquarius	8703
	8706

PHONE SERVICE FEATURES

- Redial
- City Calls / National Direct Dial / International Direct Dial

Wake up call thru the operator - Dial 0

Advice the operator your desired wake-up time. At the appoint time, the operator will ring up your room.

The operator will ring you back five times later, to make sure you are up.



- Dial 9
- Dial the number you wish to call

Note: you will be charged Php15.00 nett for the first five (5) minutes and the succeeding minutes at Php1.00 / minute.

NATIONAL DIRECT DIAL (NDD)

- Dial 7
- Dial the domestic access code 0
- Dial the area code and the local number of the party you wish to call.

Example: to make a call to manila, Dial 7 + telephone number.

Note: you will be charged Php24.05 nett per minute.

INTERNATIONAL DIRECT DIAL (IDD)

- Dial 7
- Dial the domestic access code 0
- Dial the country code
- Dial the are / city code and the local number of the party you wish to call.

Example: to make a call to New York, Dial 700 +1212 + telephone number

Note: you will be charged Php44.08 nett per minute.



RESTUARANTS & BARS

- Café Uno
- Pizzaiolo
- La Parilla
- Vinta Bar
- Pool Aquarius
- Room Service

DIAL

8700
8704
8701
8702
8706
8707

DOMESTIC AREA

CODE

Bacolod	34
Baguio	74
Boracay / Aklan	36
Batangas	43
Bulacan	44
Cavite	46
Cebu	32
Cagayan	8882
Davao	82
Dumaguete	35
Iligan, Isabela	78
General Santos	83
Iloilo	33
Iligan, Lanao Del Norte	63
Los Banos	49
Leyte	53
Manila	2
Masbate	56
Tagbilaran, Bohol	38 or 3823
Pamapanga	45
Toledo	32
Tagaytay	46
Zamboanga	62



DOMESTIC AREA

CODE

Bacolod	34
Baguio	74
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Tagbilaran, Bohol	38 or 3823
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Tagaytay	46
Zamboanga	62



International

COUNTRY	CODE	COUNTRY	CODE
Austria	43	Chile	56
Toronto (Ontario)	416	Santiago	2
Vancouver	604	Canberra	62
Australia	61	Colombia	57
Adelaide	8	Bogota	2
Brisbane	7	Spain	34
Melbourne	3	Barcelona	3
Perth	9	Salzburg	6622
Vienna	222	Taiwan	886
Bahrain	973	Taipei	2
Bangladesh	880	Dhaka	2
Belgium	32	Thailand	66
Antwerp	3	Bangkok	2
Brussels	2	United Kingdom	44
Brazil	55	London	1
Rio de janeiro	21	United States of America	
San Paulo	11	Orlando, Florida	305
Brunei	673	Palm Beach, Florida	305
Bandar Sere Begawan	2	Palm Springs, California	619
Canada	1	Philadelphia, Pennsylvania	215
Quebec	418	Phoenix, Arizona	602
Montrel	514	Pittsburgh, Pennsylvania	412
Ottawa	613	Reno, Nevada	702
Calgary	403	Rochester, New York	716
Madrid	91	Sacramento, California	916
Switzerland	41	San Diego, California	619
Bern	31	San Francisco, California	415
Geneva	22	Seattle, Washington	206
Zurich	01	Washington, D.C	202
Sydney	02		





World Time Difference

COUNTRY	TIME DIFFERENCE	COUNTRY	TIME DIFFERENCE
Argentina	- 11	France	- 7
Australia	+ 2	Malaysia	0
Austria	- 7	Mexico	- 14
Bahrain	- 5	Netherlands	- 7
Belgium	- 7	Norway	- 7
Brunei	0	New Zealand	+ 4
Canada	- 13 to - 16	Pakistan	- 3
China	0	Portugal	- 8
Denmark	- 7	Russia	+ 4
Egypt	- 6	Saudi Arabia	- 5
Finland	- 6	Singapore	0
Germany	- 7	South Africa	- 6
Greece	- 6	Spain	- 7
Hawaii	- 18	Sri Lanka	2.5
Hong Kong	0	Sweden	- 7
Hungary	- 7	Switzerland	- 7
India	- 2.5	Taiwan	0
Indonesia	- 1	Thailand	- 1
Ireland	- 8	UAE	- 4
Italy	- 7	U.K	- 8
Japan	+ 1	U.S.A	- 13 to - 18
Korea	+ 1		

Dining and Entertainment

The finest culinary experiences in the city can be found in Waterfront Insular Hotel's restaurant with a wide variety of cuisine offers ranging from Chinese, Japanese, American, Italian, and Filipino.

PIZZAIOLO

Pizzaiole is the theme home of classic, mouthwatering Italian dishes, including the best pizza in town which is served piping hot, straight out of the brick oven. It also serves a wide range of cocktails, wines, and fruit juices. Freshly brewed coffee, teas, and snacks are also available. We highly recommend our cakes and pastries as well our delicious ice cream concoctions. Pizzaiole features a cocktail and cake of the month.

Capacity : 50 PAX

Open Daily : 10:00AM- 10:00PM

CAFÉ UNO

Offers Daily International Breakfast Buffet and International Weekend Lunch & Dinner Buffet.

Capacity : 80 pax

Open Daily Breakfast : 6:00AM - 10:00AM

Fridays to Sundays Lunch : 11:30AM - 2:30PM

Fridays to Sundays Dinner : 6:00PM - 9:30PM

POOL AQUARIUS

Laze around the hotel swimming pool while enjoying refreshing drinks and delightful snacks at the pool bar.

Capacity : 35 pax

Open Daily : 10:00AM to 10:00PM

Wednesday : 1:00PM – 10:00PM

LA PARILLA

Feast on fresh seafood delicacies and best grilled specialties at La Parilla. It's an al fresco restaurant amidst a garden with a view of the sea.

Capacity : 80 pax

Open Monday to Sunday : 5:00PM - 10:00PM

VINTA BAR

Vinta Bar offers gourmet bites and a wide selection of wines, cocktails and spirits. Drop by to toast the end of the day.

Capacity : 50 pax

Open Monday to Sunday : 5:00PM - 12:00MN

ROOM SERVICE

Your choice for Breakfast, lunch, snacks, or dinner can be delivered and enjoyed in the comfort of your room. Take your pick from a wide selection of Asia, Western, and Filipino favorites. A variety of beverages is also available.

Available 24 hours a day.

Your Valuables

Please do not leave money, jewelry, documents or any valuable items in your room. The hotel provides safety deposit boxes free of charge. Some rooms have personal safes where you can leave your valuables. Management will not assume any responsibility for losses of property. In case you detect theft, please inform the Duty Manager immediately.

Room General Security

Make sure your door is properly locked whenever you leave your room. Before retiring, please ensure that your room is double locked, and that the night latch is in place.

Do not admit strangers in your room.

Never admit workers or accept deliveries without checking the Front Desk First.

Any suspicious person should be reported to the Front Desk right away.

Do not reveal the name of the Hotel or your room numbers to strangers.

Be careful not to discuss plans about going out of the Hotel in the presence of strangers.

Be aware of unsolicited calls.

Be wary of strangers who "befriend" you and offer their personal assistance or service as tour guides especially in areas outside the hotel.

Visitors of guest are allowed in the guestrooms only until 10:00PM. After this time, visitors are asked to register and will be charged accordingly.

Fire Precautions

Check the fire exits and the location of alarm bell upon arriving at the Hotel. Be reminded that all rooms are non-smoking. Executive Order No. 26, s. 2017 only allows Smoking at the Designated Area.

Should you have any problems with electrical switches or sockets in your room, please inform the Front Desk immediately.

If you detect smoke or fire, call the operator (press 0) and give full details of the smoke or fire.

In the Event of Fire

The fire alarm is activated by sensitivity of smoke, heat detectors and activation of sprinkler.

The Hotel public address system will announce the discovery of the fire and will tell you what action to take.

Feel your room door. If the door is cool, open it, and keep a shoulder and foot against it so you can close it again. Check if there is fire and smoke in the corridor. If the corridor is clear, proceed to the nearest emergency staircase.

If your door is hot, DO NOT open it. Place a wet towel behind the door to prevent smoke from entering. Also, put a towel over your mouth and nose if smoke begins to enter the room.

Do not break the window open unless smokes fills the room. This will create a draft and spread the fire.

If smoke fills the room, hang out a sheet to attract the attention of the rescuers.

Do not attempt to jump from the balcony or window.

Earthquake

Familiarize yourself with the hotel.

A floor plan showing all the fire exits on your floor is mounted on the door. Try to familiarize yourself with fire exits. Remember, you cannot get out quickly if you do not know where you are going.

Do not panic.

Hide under the table or stay below the door frame.

When the movement slows down, proceed to the nearest emergency exits.

Do not forget to close the door of your room.



Davao Landmarks

KADAYAWAN FESTIVAL

The festival of festivals. Held every August it is a thanksgiving celebration for the gift of life, the rich history and cultural heritage and the blessings bestowed to the city of Davao.

SAN PEDRO CATHEDRAL

Davao City's oldest church is named after San Pedro, the patron saint of Davao. San Pedro Cathedral is located at the heart of Davao City's business district.

PHILIPPINE EAGLE CENTER

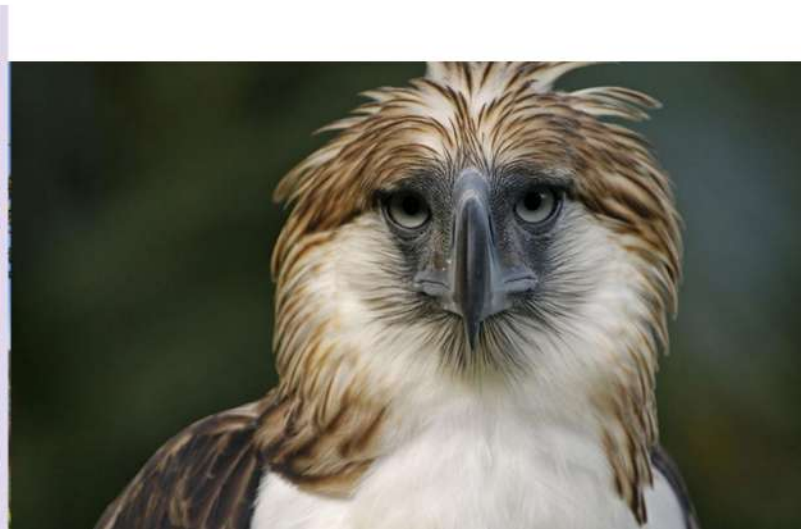
Considered as an endangered species, the Philippine Eagle has found its home in Davao. The Philippine Eagle Center is a sanctuary of the world's largest eagle and plays an active part in breeding the eagles in captivity.

POBLACION

Poblacion is a good place to buy souvenirs. The shopping center sells Mindanao native products like mats, brooms, table cloths, and other ornaments. There are also products imported from Malaysia and Indonesia.

DAVAO MUSEUM

The rich cultural heritage of Davao stems from the different groups and tribes that populated the area throughout its history.





Tourist Attractions

PEOPLE'S PARK

Davao City's four-hectare People's Park showcases a mini forest, interactive fountains, ponds and waterfalls, a durian dome, a shady and open plaza, a statue of a gigantic Philippine eagle and a fantasy-themed park with large sculptures representing indigenous groups in Southern Mindanao.

CROCODILE PARK

Davao Crocodile Park features a state-of-the-art crocodile farming system and the home to the country's largest crocodile.

EDEN NATURE PARK

A mountain resort 3,000 feet above sea level, Eden Nature Park is 95% man-made. Eden is a home to vast gardens of herbs and organic vegetables, lush fields of exotic and topical foliage, acres of lofty pines and fruit trees, and showcases of exotic and indigenous creatures.

MALAGOS GARDEN RESORT

Malagos Garden Resort is an agri-ecotourism resort that offers an all-inclusive hospitality experience - from dining, accommodation, recreation to wellness activities - in a sustainable farm setting.

SEAGULL MOUNTAIN RESORT

Seagull Mountain Resort is known as the Little Baguio of Davao. Situated along the Bukidnon-Davao Road, this popular tourist destination is perfect for beating the summer heat with its cold and chilly air, especially at night.

TAGALUCOP STRAWBERRY HILLS

To top-notch your camping experience, Taglucop Strawberry Hills offers you the first-ever luxurious glamping experience in Bukidnon. As the highlight in the hills takes over leveling up your glamping experience. Its geodesic glamping dome tent features a homelike stay. The transparent window will make you enjoy the stars over the night sky of Kitaotao and the mystifying foggy morning.

SAMAL ISLAND

Samal Island is a distant away from the shores of Davao and is located in the Davao gulf and east of Davao City. The crystal blue waters that surround this island paradise are good for scuba diving because the coastline is rich with underwater wildlife.

Tourist Attractions

THE ISLAND BUENAVISTA

An idyllic 4-hectare paradise you can call your very own. A private getaway, The Island Buenavista is surrounded by sparkling blue waters teeming with colourful sea life and exotic coral reefs. Above the waves, the island is ringed by stretches of fine white cottony sand that reflect the brilliant tropical sun. Laze the hours away under coconut trees swaying to the gentle sea breeze and meet glorious sunrises and pastel sunsets or sit back and enjoy a cocktail while gazing up to a velvet canopy of brilliant stars and silvery moon.

PEARL FARM BEACH RESORT

Pearl Farm Beach Resort was once home to a pearl farm, where precious pearls were nurtured and cultivated as the ocean's most beautiful gems. Today, it is Samal Island's jewel; an exceptional destination just off the coast of the bustling Davao City. Here, luxurious comfort, breathtaking Filipino design, a protected natural environment, and the rich culture of the southern Philippines meet. Together, they create a relaxing, private retreat unlike any other in the Philippine archipelago.

DISCOVERY SAMAL

In partnership with Discovery Hospitality, Discovery Samal is a 5-star hotel and resort with carefully curated amenities for dining, entertainment, relaxation, and meetings that you can choose from.

DAVAO WILD WATER ADVENTURE

The Davao Wild Water Adventure promotes water sports particularly whitewater rafting with the Davao River as its playground. It aims to promote Eco-tourism and to serve people in providing them an opportunity to experience the magnificent ride into the mighty Davao River.

CAMP SABROS

Camp Sabros is an outdoor adventure camp nestled atop the cool highlands of Kapatagan in Digos City, Davao del Sur. The zip line ride is the camp's primary attraction and is currently noted for having two of Philippine's longest zip lines with its 380 and 400 meters zip lines situated at 180 feet above the ground.

MT. APO

Mt. Apo, the Philippine's highest mountain straddles a long mountain range delineating the boundaries of the provinces of Davao del Sur and North Cotabato and Davao City. The volcanic peak Apo meaning grandfather of all Philippine mountains dominates a vast area of 72,769 hectares where natural wonders lure outdoor enthusiasts to trek through this tribal god's domain and conquer this towering peak.

JAPANESE TUNNEL

One of the most famous landmark of Davao City is the Japanese Tunnel Family Resort, which houses various weaponry, water tank, and offices of the Japanese soldiers during World War II, located in Matina Balusong, Diversion Road.

Churches (Mass Schedule)

REDEMPTORIST CHURCH

Tel # (082) 221 2245

Monday-Friday	6:00 am
	5:30 pm
Saturday	6:00 am
	5:30 pm
Sunday	6:00 am
	8:00 am
	10:00 am
	12:00 nn
	4:00 pm
	6:00 pm

ST. JOSEPH THE WORKER PARISH

Tel # (082) 322-1101 Cell # 0925 799 2838
0905 513 6319

Monday-Friday	6:00 am
	5:30 pm
Saturday	6:00 am
	5:30 pm
Sunday	7:30 am
	9:00 am
	12:00 nn
	2:30 pm
	4:00 pm
	5:30 pm

SAN PEDRO CATHEDRAL

Tel # (082) 221 9836

M T Th F Sat	6:00 am
	12:00 nn
	5:30 pm
Wednesday	6:00 am
	12:00 nn
	4:00 pm
	5:00 pm
Sunday	5:00 am
	6:30 am
	8:00 am
	9:30 am
	12:00 nn
	1:30 pm
	3:00 pm
	4:30 pm
	6:00 pm

CARMELITE

Tel # (082) 227 6698

Monday-Saturday	6:00 am
Sunday	7:00 am

STA. ANA SHRINE PARISH

Tel # (082) 227 3842

Monday-Friday	6:00 am
	12:00 nn
	5:30 pm
Saturday	6:00 am
	12:00 nn
	5:00 pm
Sunday	5:30 am
	7:00 am
	8:15 am
	9:30 am
	12:00 nn
	3:30 pm
	4:45 pm
	6:00 pm

Universal Remote Control User's Guide

STEP 1 - Press POWER button (TV) to turn the SAMSUNG LCD TV on / off.

STEP 2 - Press POWER button (STB) to turn the SkyCable Digibox on / off.

STEP 3 - Press P+ or P - to navigate channel line-up. As an alternative, press the numeric buttons to switch to the desired channel instantly.

STEP 4 - Press VOL+ or VOL - to increase or decrease the volume.

STEP 5 - As an option, press the arrow keys to move the channels and adjust the volume.

NOTE : Pressing the panel buttons of the Samsung LCD TV may change the configuration of the unit.

Royal Cable Channel Line-up

LOCAL CHANNELS

2 - KAPAMILYA CH.
4 - PTV
5 - TV5
6 - ROYAL CABLE BARKER CH.
7 - GMA
11 - A2Z CHANNEL
13 - IBC 13
14 - ANC
15 - Teleradyo
16 - GTV
19 - DZRH NEWS
29 - NET25
30 - ONE PH
31 - ONE NEWS
33 - SMNI
35 - ALL TV

RELIGIOUS

51 - UNTV
52 - INCTV
54 - EWTN
55 - LIGHT NETWORK TV

KIDS AND EDUCATIONAL

101 - CARTOONITO
103 - CARTOON NETWORK
104 - ANIMAX
106 - KNOWLEDGE CHANNEL
107 - DREAMWORKS
108 - ENGLISH CLUB TV
109 - DA VINCI KIDS
111 - NICKELODEON
112 - NICK JR.

MOVIE

201 - HBO
202 - HBO SIGNATURE
203 - HBO HITS
204 - HBO FAMILY
205 - CINEMAX
206 - HITS MOVIES
208 - TAGALIZED MOVIE CH.
209 - CELESTIAL MOVIE PINOY
210 - MY CINEMA EUROPE
212 - TAP MOVIES
213 - TAP ACTION FLIX
214 - HITS
215 - CINEMA WORLD

SPORTS

302 - ONE SPORTS
304 - TAP SPORTS
306 - PREMIER SPORTS
307 - ONE SPORTS PLUS
308 - PINOY EXTREME
309 - MOTORVISION
310 - FIGHT SPORTS
311 - PBA RUSH
312 - EUROSPO RTS
313 - TRACE SPORTS
314 - TAP EDGE
315 - PREMIER FOOTBALL

GENERAL ENTERTAINMENT

401 - HITS NOW
403 - AXN
404 - ROCK ENTERTAINMENT
405 - WARNER TV
406 - ROCK ACTION
407 - TAP TV
408 - LIFETIME
409 - SARI-SARI

NEWS

501 - CNN
502 - FOX NEWS
503 - CHANNEL NEWS ASIA
504 - BBC WORLD NEWS
505 - BLOOMBERG NEWS

INTERNATIONAL

601 - LOTUS MACAU
604 - KBS WORLD
605 - DEUTSCHE WELLE
606 - RAI ITALIA
607 - TVE
608 - ARIRANG
609 - PHOENIX
610 - DD INDIA NATIONAL
611 - TV5 MONDE
612 - NHK WORLD

TAGALOG

701 - PBO CHANNEL
702 - CINEMA ONE
703 - CINEMO
704 - VIVA CHANNEL
705 - JEEPNEY TV

MUSIC

751 - MTV LIVE
752 - MYX
754 - MTV 90'S
755 - STINGRAY C MUSIC
756 - TRACE URBAN

DOCUMENTARIES

801 - DISCOVERY CHANNEL
802 - ANIMAL PLANET
805 - DISCOVERY ASIA
806 - HISTORY CHANNEL
807 - CRIME INVESTIGATION
808 - DISCOVERY SCIENCE

LIFE STYLE

901 - TLC
902 - HGTV
903 - FASHION TV
904 - METRO CHANNEL
905 - ASIAN FOOD NETWORK
907 - LUXE TV
909 - OUTDOOR CHANNEL

Waterfront Hotels and Casinos Data Privacy

Waterfront Hotels and Casinos (herein referred to as "Waterfront", "We", "Our", "Us") is committed to protecting your privacy in compliance with the 2012 Data Privacy Act of the Philippines, its Implementing Rules and Regulations, and other issuance of the National Privacy Commission.

This statements outlines how we collect, use, retain, disclose, and dispose your personal information, as well as the security measures we have employed to protect the privacy of your information. In addition, it also enumerates your rights as a data subject and how you can exercise these.

We may amend this statement from time to time and the updated version shall apply and supersede any and all previous versions. We will inform you through email to keep you up to-date of the changes in our privacy policy.

A. COLLECTION OF PERSONAL DATA

We may collect your personal information during sales calls, mall exhibit or voucher sale to use your information for the purposes mentioned in Section B.

You have the option to choose which personal information you are comfortable to share with us. However, if you choose not to provide the personal information that we need/mandatory in processing your application, we may not be able to process your application.

B. USE OF PERSONAL DATA

Your personal information will be used throughout Waterfront Hotels and Casinos for the following purposes:

Marketing Purposes. Using your contact information, we may send you e-mails or texts regarding our promotions or special offers. It is however our intention to only send you marketing communications that you may want to receive. Therefore, every time you receive an e-mail or text, we will provide you the option to subscribe or unsubscribe to all our future communications.

Financial Audit. In preparing our financial reports, we will or may provide documents or files that may bear your personal information to our external auditors, who are engaged to check for the consistency, accuracy, and validity of our financial records.

Other Business Processes. Your information will be used by our Revenue Manager for customer inventory/statistics, revenue forecasting, rate assessment or adjustment, and for preparation of internal reports (e.g., Profit and Loss Report, and Market Segment Production).

Feedbacks Summary. Your Personal Data and feedbacks on our products and services will be collated by our Corporate Standardization Department to determine areas for improvement, recognize commended peers, and to address your concerns as our valued customer.

Waterfront Hotels and Casinos Data Privacy

C. SHARING AND DISCLOSURE OF YOUR PERSONAL DATA

We may share your personal information across Waterfront Properties, with our accredited third parties, if so required by your transaction with us, or to government agencies as required by relevant laws and regulations.

We ensure that personal information shared through email or by any other electronic means are protected with the controls employed within our IT systems and with the other controls in place to mitigate the risk of data breaches. We ensure that all our employees across all properties are well-informed of the Data Privacy Act and their responsibilities as Personal Information Controllers/Processors, particularly in receiving and transferring of information.

D. RETENTION AND DISPOSAL OF YOUR PERSONA DATA

We may retain your personal data in various forms such as paper file or electronic file. Only authorized personnel and yourself are allowed to access your personal data for security purposes. All of your personal data collected will be filed in a designated folder, which will be stored in a locked storage room for the security and protection of your personal information, or IT Systems, which are secured and access is limited to authorized employees only. We will keep your personal information within 3 years from the date of your last transaction with us or as long as required by law or regulation.

After the retention period specified above, we are no longer responsible to keep and provide you with your Personal Data/documents. Personal Data will be purged through shredding or any other manner which would prevent further processing of your Personal Data, provided that disposal is approved by authorized officers.

E. YOUR RIGHTS AS DATA SUBJECTS

Waterfront acknowledges your rights as data subjects. Thus, customers are entitled to perform any of the following:

- Request a copy of your information or access your information,
- Request for the correction/rectification or deletion of your information,
- Object/Restrict processing of your information, and
- File a complaint with the National Privacy Commission (NPC).

For further knowledge and reference about your rights as data subjects and how can you exercise them, you may visit NPC's official website at <https://privacy.gov.ph/>.

Waterfront Hotels and Casinos Data Privacy

F. NOTIFICATION IN CASE OF BREACH

In the event your Personal Data is breached, we are prepared to follow any laws and regulations which would require us to notify you of such breach including the quality of information affected.

G. WHERE DO I GO FOR FURTHER INFORMATION?

If you have questions about how we use your information and for further information and guidelines about our Privacy Policy, you may visit our website at www.waterfronthotel.com.ph or you may contact our Data Protection Team through wihd@waterfronthotels.net

"I hereby agree to provide my personal and sensitive information as defined by the Data Privacy Act of 2012 (R.A. 10178) to Waterfront Hotel and Casinos for it to be processed in relation to my transaction in accordance with the privacy statement above and their policies and procedures. This agreement shall be valid from the date of my first transaction until the period of my personal information disposal as stated above, or until such time that I submit a written revocation or cancellation of this agreement to the hotel, whichever comes first.

By signing this Consent Form, I hereby acknowledge that the data provided is accurate and correct. I also confirm that I have fully read and understood the context of this Data Privacy Statement of Waterfront Hotels and Casinos."



We're at the center of it all.